

Whitelab - Addendum Privacy Statement

Data processing area	Where is the data recorded?	Data Categories
1. Laboratory Implementation of Screening Tests (e.g., SARS-CoV-2 test) and Related Data Processing	On www.whitelab.hu and within the proprietary program named Covidin running on the website.	<ul style="list-style-type: none"> - Selection of test type and date - Completion of necessary data on the website: <ul style="list-style-type: none"> - Name - Date of birth - Mother's name - Place of birth - Gender - Does the patient have a TAJ number? - Mandatory selection! - TAJ number - Other identification document - Mandatory selection of its type! - Providing identification number - Email address - Email address again - Phone number - Citizenship - Location - Address - Postal code - Second language for the report - Mandatory selection! - Destination country (if a special report is required) - Mandatory selection! - Invoice type: private individual, company, EU tax number, health fund account
2. Chemical and Sediment Analysis (commonly known as "urine analysis") with Home Sampling and Related Data Processing	whitelab.hu and the return of a paper-based consent declaration	<ul style="list-style-type: none"> - Natural Person Laboratory Sample Service Provider: <ul style="list-style-type: none"> - Name - Birth name - Place and date of birth - Mother's name - Address - TAJ number*: - Phone number - Email - Sampling time (hour, minute)

3. User Account	on the whitelab.hu webpage	Encrypted test results, accessible with a unique password
4. Sending Online Newsletters	Subscription via whitelab.hu	- Last name, first name, date of birth, address, email address
5. Service Development	Subscribers as the target audience via whitelab.hu	- The data controller processes the following personal data of those who complete and return the satisfaction survey: email address, last name (optional, not mandatory to provide), first name (optional, not mandatory to provide).
6. Online Payments and Related Accounting Records	Financial and Accounting Records of Whitelab Service Kft.	- Accounting documents related to online payments (payer's name, amount, customer bank account number)
7. Appointment Booking, Feedback, and Complaint Handling Related to Services Always Available on whitelab.hu Through Telephone Customer Service	Telephone Customer Service Records of Whitelab Service Kft. (Recorded or Non-recorded Audio Recordings)	<p>a) In the case of ordering laboratory services:</p> <ul style="list-style-type: none"> - Selection of the test type and date - Completion of necessary data on the website: <ul style="list-style-type: none"> - Name - Date of birth - Mother's name - Place of birth - Gender - Does the patient have a TAJ number? - Mandatory selection! - TAJ number - Other identification document - Mandatory selection of its type! - Providing identification number - Email address - Email address again - Phone number - Citizenship - Location - Address - Postal code - Second language for the report - Mandatory selection!

		<ul style="list-style-type: none">- Destination country (if a special report is required) - Mandatory selection!- Invoice type: private individual, company, EU tax number, health fund account <p>b) In the case of non-recorded feedback or complaints: Conversation number, topic, date, employee, and caller's name</p> <p>c) In the case of recorded feedback or complaints: The audio recording of the conversation</p>
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Dated: April 4, 2023.